

Shipping Policy and Returns & Refunds Policy

Shipping Policy:

All orders within the United Kingdom are dispatched via Royal Mail Tracked 48 to ensure secure and reliable delivery.

Postage Costs: Shipping charges are calculated based on the total weight of the order:

Up to 2kg → £6.50

2–3kg → £8.00

3–4kg → £9.80

Over 4kg → £13.00

Processing Time: Orders are typically processed and dispatched within 2–3 business days. Customers will receive tracking information once their parcel has been shipped.

Returns & Refunds Policy:

Eligibility: Items may be returned within 14 calendar days of purchase.

Condition of Goods: Returned items must be in perfect, unused condition .

Items that are damaged, altered, or show signs of use will not be eligible for a refund.

Refunds: Once the returned item has been inspected and approved, a refund will be issued to the original payment method. Please allow up to 10 business days for the refund to be processed.

Return Shipping Costs: Customers are responsible for covering the cost of return postage. It is recommended that returns are sent via a tracked service, as responsibility for the parcel remains with the customer until it is received.